

# TRS-ActiveCare THE DOCTOR IS IN ANYTIME, ANYWHERE



As a TRS-ActiveCare participant, your coverage includes TRS Virtual Health choices powered by Teladoc® and RediMD™. You and your family can get convenient, quality health care from the comfort of home, on your lunch break, or while traveling without having to go to a doctor's office.

## Medical Virtual Visits

With virtual medical visits through either Teladoc or RediMD, you and your covered family members\*\* have access to licensed board-certified doctors, 24 hours a day, seven days a week. You can also get prescriptions sent to your pharmacy if needed.

RediMD	Teladoc
TRS-ActiveCare Primary TRS-ActiveCare Primary+ TRS-ActiveCare 2	TRS-ActiveCare Primary TRS-ActiveCare Primary+ TRS-ActiveCare 2
\$0*	\$12*
TRS-ActiveCare HD	TRS-ActiveCare HD
\$30*	\$42*

### Conditions treated include:

- allergies
- asthma
- back and shoulder strains
- blood pressure
- cold
- cough
- contusions/bruises
- diabetes
- flu
- headaches
- infections
- sinus infection
- skin issues
- sore throat
- stomach problems
- stress

\*\$0 copay for participants and covered family members on the TRS-ActiveCare Primary, TRS-ActiveCare Primary+, and TRS-ActiveCare 2 plans through RediMD. For participants with TRS-ActiveCare HD, medical telehealth visits through RediMD apply to the deductible. Once the deductible is met, the plan pays 70% of the Medical Consult Fee of \$30. Participant would pay 30% after deductible. \$12 copay for participants and covered family members on the TRS-ActiveCare Primary, TRS-ActiveCare Primary+ and TRS-ActiveCare 2 plans through Teladoc. \$42 medical consult fee for TRS-ActiveCare HD participants through Teladoc. Immediate family members who don't have a TRS-ActiveCare health plan can also use TRS Virtual Health at a fixed rate. RediMD = \$35/visit; Teladoc = \$55/visit

\*\*If the patient is 17 or younger, a parent or guardian must be present during the virtual visit.



BlueCross BlueShield of Texas

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



## \$70 Copay or 30% Coinsurance\* for Mental Health Virtual Visits

Teladoc also offers confidential mental health services from licensed therapists, psychologists, psychiatrists, or certified drug and alcohol abuse counselors for adults 18 and older.

### Mental health conditions treated include:

- alcoholism, addiction, and substance-related disorders
- attention disorders
- bipolar, schizophrenia and psychotic disorders
- depressive and anxiety disorders
- eating disorders
- neurocognitive disorders and dementia
- obsessive compulsive and related disorders
- personality disorders

\*\$70 copay for participants and covered family members on the | TRS-ActiveCare Primary, TRS-ActiveCare Primary+, and TRS-ActiveCare 2 plans. 30% coinsurance (after deductible) for TRS-ActiveCare HD participants, and depending on whether a consultation is with a psychiatrist, psychologist, or social worker, additional costs may be incurred. Visit [www.bcbstx.com/trsactivecare/coverage](http://www.bcbstx.com/trsactivecare/coverage) for more detailed information.

## Registering for Teladoc and RediMD is easy!

Visit [www.teladoc.com/trsactivecare](http://www.teladoc.com/trsactivecare) and follow the instructions to set up your account. You can also download the Teladoc app from the [Apple App Store](#) or [Google Play Store](#) or call **1-855-Teladoc** (1-855-835-2362) for help from a customer service representative.

Visit [www.redimd.com/trsactivecare](http://www.redimd.com/trsactivecare) and click **Register**. Enter code **trsactivecare**, click **Next** and follow directions to complete your profile. You can also register by calling RediMD customer service at **1-866-989-CURE** (1-866-989-2873), option 3.

Virtual and telephonic visits are powered by exclusive software owned and operated by RediMD. It is important to verify and understand the terms and conditions of your benefit plan. Terms and conditions may apply based on plan design with limitations and exclusions. Virtual and telephonic services provided are not to be accepted as a health plan or act as a pharmacy distributor or prescription manager. RediMD reserves the sole right to deny care when it believes the risk of possible abuse is present. A virtual visit with RediMD does not provide assurances prescription orders will be issued. RediMD does not prescribe DEA-controlled substances, non-therapeutic drugs, or drugs that may harm or lead to abuse. RediMD operates in many different states and is subject to regulatory rules and jurisdictional limitations. Oversight and program management, including contracted providers, of the virtual medicine services provided are solely controlled by RediMD. RediMD and the RediMD logo are registered trademarks of RediMD LLC and may not be used without written permission.

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